



Applicant Journey

STEP 1

CREATE A PROFILE

Visit arkansashaf.com and click 'START YOUR APPLICATION' to review qualification requirements and access the application portal. After answering the pre-screening questions, you will then be prompted to register with a unique username and password.

Once you have registered, you will be able to fill out and submit your application. Throughout the process, you will be able to access your application and check the status at any time by signing into the application portal.

STEP 2

SUBMIT APPLICATION

The online application allows you to quickly enter information about you and your property. To access application guidelines and other support materials, please visit the Resources page on arkansashaf.com.

Once all information has been entered and your application indicates it is 100% complete, the system will prompt you to submit your application.

STEP 3

ELIGIBILITY & BENEFIT REVIEW

Your application will be assigned to an Eligibility Analyst for review. Eligibility Analysts will contact applicants via the provided phone number and email to obtain any additional documentation required to complete processing.

This information will be used to determine program eligibility and benefits.

STEP 4

CHECK YOUR STATUS

You will be able to log in to the portal at any time to check the status of your application and see when it has been approved.

STEP 5

FUNDING IS TRANSFERRED

Mortgage servicers and utility/internet companies will be paid directly on the homeowner's behalf.

VISIT [ARKANSASHAF.COM](https://arkansashaf.com) TO LEARN MORE AND TO START YOUR APPLICATION TODAY!

The Arkansas Homeowner Assistance Fund program is a free, federally funded financial relief program for homeowners financially impacted by COVID-19 who are behind on their mortgages and other eligible homeownership expenses.