

Servicer Process



Arkansas
Homeowner
ASSISTANCE FUND



APPLICANT SUBMITS APPLICATION



**PROGRAM REVIEWS APPLICATION,
INCLUDING THIRD PARTY DATA**



**Is Servicer onboarded to engage with the
Program and CDF process?**



IF YES,

Program submits information to Servicer via CDF to confirm applicant mortgage information.



IF NO,

Program and Servicer collaborate to start and complete CDF onboarding process to allow for eligibility and payment review. If Servicer declines to participate, the Applicant will be denied assistance.



**PROGRAM UPDATES APPLICATION
BASED ON INFORMATION PROVIDED**



**PROGRAM TRANSFERS ELIGIBLE
FUNDING AMOUNTS TO SERVICERS**

MORE INFORMATION FOR SERVICERS

Go to arkansashaf.com to learn more about the program and how your financial institution can participate. Please contact onboarding@hafsupport.com for questions regarding participation. Once onboarded, contact arcdf@hafsupport.com for questions regarding the CDF process.