Entergy Arkansas, LLC entergy-arkansas.com

Service Location
123 Street Name
City, State Zip
Page 1 of 2

Customer Service
Residential: 7a-7p; Mon-Fri
Business: 8a-5p; Mon-Fri
800-ENTERGY
(800-368-3749)

Power Outage or Safety Concern 24 hrs/7days
800-9OUTAGE
(800-968-8243)

## Hi Name,

Here's your utility bill for the current month
Account \# 000000000 | Invoice \# 000000000000
Mail Date 02/09/2022| QPC 15000| Cycle 06

## ENERGY USAGE AND CURRENT CHARGES




The average temperature was $9^{\circ}$ cooler this billing period than it was last billing period.

## \$28603

Amount Due by 02/28/2022.

Amount Due by 03/28/2022.

You are on Level Billing. Includes Deferred Payment Amount. See reverse for a breakdown of amount due.

## IMPORTANT MESSAGES

- As a Pick A Date customer, your chosen due date may result in you receiving a new bill before the previous bill amount is due. When this occurs, the total amount on the bill will include both the current month's amount due and the prior month's amount due which is shown as a previous balance in the account summary. To obtain the amount due for the date(s) provided and view your account in more detail visit www.myentergy.com/s/billpay.
- You may contact us for billing or service problems, or for a delayed payment agreement at 1-800-ENTERGY or PO Box 551, Little Rock, AR 72203.
- See your daily cost and usage to help manage your bill. Visit entergy.com/myAdvisor.

WAYS TO PAY


ONLINE
myentergy.com/s/makepayment


BY PHONE 1-800-584-1241 (\$2.75 fee)

BY MOBILLS ${ }^{\text {TM }}$
Use your smartphone's native mobile wallet ( $\$ 1.60 \mathrm{fee}$ )

## BY TEXT

Reply to a text from Entergy
to pay your bill ( $\$ 1.60$ fee)

## IN PERSON

entergy-arkansas.com/payment (fee varies)


## BY MAIL

P.O. Box 8101

Baton Rouge, LA 70891-8101

## Entergy.

entergy-arkansas.com

First and Last Name
123 Street Name
City, State, Zip

| Account \# 000000000 <br> Invoice \# 000000000000 <br> QPC 00000 |  |
| :---: | :---: |
| Amount Due by 02/28/2022 | \$286.03 |
| Amount Due by 03/28/2022 | \$297.97 |
| Total Due | \$584.00 |

Payment must be made with cash or money order (payable to Entergy).
Customer Service 800-ENTERGY (800-368-3749)

## Account Detail

| Previous Balance |  | \$ | 519.33 |
| :---: | :---: | :---: | :---: |
| Payment Received | (01/26/2022). |  | -15.00 |
| Payment Received | (01/27/2022). |  | -218.30 |
| Payment Received | (01/28/2022). |  | -286.03 |
| Returned Check Amount | (02/01/2022). |  | 286.03 |
| Remaining Balance |  | \$ | 286.03 |
| Actual Bill Calculation |  |  |  |
| Energy Charges |  |  |  |
| - Customer Charge. | . | \$ | 8.40 |
| [ - Energy Charge |  |  | 144.97 |
| - Formula Rate Plan | \$144.74 @ 24.6535\%. |  | 35.68 |
| - FERC Imposed Payment | 2289 kWh @ \$0.0002. |  | 0.46 |
|  |  |  | 189.51 |
| Fuel Charges |  |  |  |
| M Fuel \& Purchased Power Cost. | 2289 kWh @ \$0.00959. |  | 21.95 |
| -- |  |  | 21.95 |
| Other Charges \& Credits |  |  |  |
| - Internal Restructuring Credit. | \$144.74 @ -0.5106\%. |  | -0.74 |
| IIII Municipal Franchise Adjustment | . $\$ 210.72$ @ 0.052. |  | 10.96 |
| - City Sales Tax |  |  | 2.49 |
| - County Sales Tax. |  |  | 2.22 |
| - State Sales Tax. | - . . . . . . |  | 14.41 |
|  |  |  | 29.34 |
| Current Month Energy Charges | - . . . . . . | \$ | 240.80 |
| Levelized Billing Calculation |  |  |  |
| Current 12 Months Actual Bill. | \$1,866.55/12. | \$ | 155.55 |
| Prior Month Accum Difference | . . \$310.75/12 |  | 25.90 |
| Current Month Level Bill to Neares | llar | \$ | 181.00 |

## TERMS AND DEFINITIONS

- Customer Charge: A monthly charge that covers a portion of the fixed costs required to provide electricity service that is not dependent on energy usage.
- Energy Charge: Covers the cost of the system utilized to generate and deliver electric service to customers.
- Formula Rate Plan: Covers changes in the cost of the system utilized to generate and deliver electric service to customers between base rate proceedings.
- FERC Imposed Payment: Recovers or credits the retail allocation of Entergy Arkansas' annual payments/receipts to/from the other Entergy Operating Companies by bringing production costs of the Entergy operating companies into rough equalization
- Fuel \& Purchased Power Cost: The cost of fuel needed to generate electricity and the cost of power purchased from other Companies.
- Internal Restructuring Credit: Benefits associated with the conversion of Entergy Arkansas to a limited liability corporation or LLC (will continue until December 2024).
- Municipal Franchise Adjustment: Associated with payments required by municipalities giving the utility the right to operate within the municipality.
- City Sales Tax: Sales taxes mandated by city government.
- County Sales Tax: Sales taxes mandated by county government.
To review the full list of definitions go to: entergy.com/bill

Entergy is improving our communities by reducing greenhouse gas emissions.


Entergy has reduced carbon emissions by $\mathbf{2 7 \%}$ since that time.


By 2050, Entergy will achieve net-zero carbon emissions.

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TOTAL AMOUNT DUE
Remaining Balance . . . . . . . . . . . . . . . . . . . 286.03
Current Month Level Bill to Nearest Dollar . . . . . . . . . 181.00
Deferred Payment Amount . . . . . . . . . . . . . . . . 86.18
Returned Check Charge . . . . . . . . . . . . . . . . . 30.00
Monthly Interest . . . . . . . . . . . . . . . . . . . . . 0.12
The Power To Care Contribution. . . . . . . . . . . . . . 0.67
Total Amount Due . . . . . . . . . . . . . . . . . . . \$ $\mathbf{5 8 4 . 0 0}$

## IMPORTANT MESSAGES CONTINUED

- Recently changed Banks? Or was your Bank recently merged or acquired? Returned bill payments can happen with old banking information. Avoid payment return fees and late fees by keeping your ABA routing number and bank account number updated in MyEntergy and Mobile App.
- Payment must be made with cash or money order.
- IMPORTANT NOTICE: Sending an eligible check payment authorizes Entergy to convert your paper check to an electronic debit. For more information call 1-888-627-6695. For more energy saving tips, visit entergy.com.
- Get account info on your cell phone. Text INFO to $\mathbf{3 6 8 3 7 4}$ for a menu of options.

