



Account Number  
0000 00 000 0000000

Billing Date  
Feb 07, 2022

Services From  
Feb 11, 2022 to Mar 10, 2022

Page  
1 of 4

# Hello First and Last Name,

Coming soon: New look to your Xfinity bill

Soon, you'll notice some design updates to your bill with easier-to-read pages in fresh colors.

Your bill at a glance		
For 123 STREET NAME, CITY, STATE, ZIP		
Previous balance		\$573.14
Payments		\$0.00
<b>Balance forward due now</b>		<b>\$573.14</b>
Partial charges	Page 3	-\$27.32
Regular monthly charges	Page 3	\$28.55
One-time charges	Page 4	\$10.00
Taxes, fees and other charges	Page 4	-\$1.83
<b>New charges due Feb 28, 2022</b>		<b>\$9.40</b>
<b>Amount due</b>		<b>\$582.54</b>

### Your bill explained

- Your service was changed to the Xfinity Assistance Plan to help you stay connected in this time of crisis.
- All other Xfinity services not included in the Plan will remain suspended. Once you pay your past due balance, your original Xfinity services will be reinstated.
- The Xfinity Assistance Plan includes 50/10 Mbps Xfinity Internet for \$14.95/month plus fees and taxes.
- A detailed breakdown of your charges is on page 3.
- Your one-time charges are \$10.00 due to Late Fee charge(s).

### ! Your account is past due

Your account is past due, so you may have been charged a late fee of \$10.00. To keep your services, please pay the balance forward now.

### Need help?

Visit [xfinity.com/customersupport](http://xfinity.com/customersupport) or see page 2 for other ways to contact us.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order

Do not include correspondence with payment



P O BOX 0000  
CITY,STATE, ZIP

FIRST AND LAST NAME  
123 STREET NAME  
CITY, STATE, ZIP

Account number	<b>0000 00 000 0000000</b>
<b>Balance forward due now</b>	<b>\$573.14</b>
New charges due Feb 28, 2022	\$9.40
<b>Total amount due</b>	<b>\$582.54</b>
<b>Amount enclosed</b>	\$

Make checks payable to Comcast  
Do not send cash

Send payment to  
COMCAST  
P O BOX 0000  
CITY,STATE, ZIP

839660013011942500582544

## It pays to share Xfinity with your friends

You can now earn up to \$175 for each qualified referral with Refer-a-Friend. Each friend can earn up to \$100, too. The more friends you refer, the more you earn – up to \$500 in a calendar year.

It all starts at [xfinity.com/referafriend](https://xfinity.com/referafriend).








## Managing your account?

With XFINITY My Account you're in control to easily change, edit and update your account anywhere you want.

- 1 **Online:** Sign in at [xfinity.com/myaccount](https://xfinity.com/myaccount)
- 2 **On your smartphone:** Go to [xfinity.com/apps](https://xfinity.com/apps) to download the XFINITY My account app for free
- 3 **On your TV:** Find under Apps in your X1 Main Menu

## Contact us

We're here to help.

-  **Chat**  
Visit [xfinity.com/chat](https://xfinity.com/chat)
-  **Social**  
Tweet us @XfinitySupport
-  **App**  
Download the Xfinity app at [xfinity.com/apps](https://xfinity.com/apps)
-  **Phone**  
Call 1-800-xfinity (1-800-934-6489)
-  **Store**  
At your nearest Xfinity store  
find one at [xfinity.com/storelocator](https://xfinity.com/storelocator)

## Additional information


### Moving?


Visit [xfinity.com/moving](https://xfinity.com/moving) today to help you stay connected to all of your Xfinity services.

### Accessibility:

If you are hearing impaired, call 711. For issues affecting customers with disabilities, including requesting communications in large print or braille, call 1-855-270-0379, chat live at support. [xfinity.com/accessibility](https://xfinity.com/accessibility), email [accessibility@comcast.com](mailto:accessibility@comcast.com), fax 1-866-599-4268 or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838 Attn: M. Gifford.

## Ways to pay

-  **Looking to shorten your to-do list?**  
Set up automatic monthly payments and never worry about remembering to pay your bill again.  
Enrolling is fast, easy, and free at [xfinity.com/autopay](https://xfinity.com/autopay).

-  **Hello paperless billing, goodbye clutter**  
With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit [xfinity.com/ecobill](https://xfinity.com/ecobill) to go green.

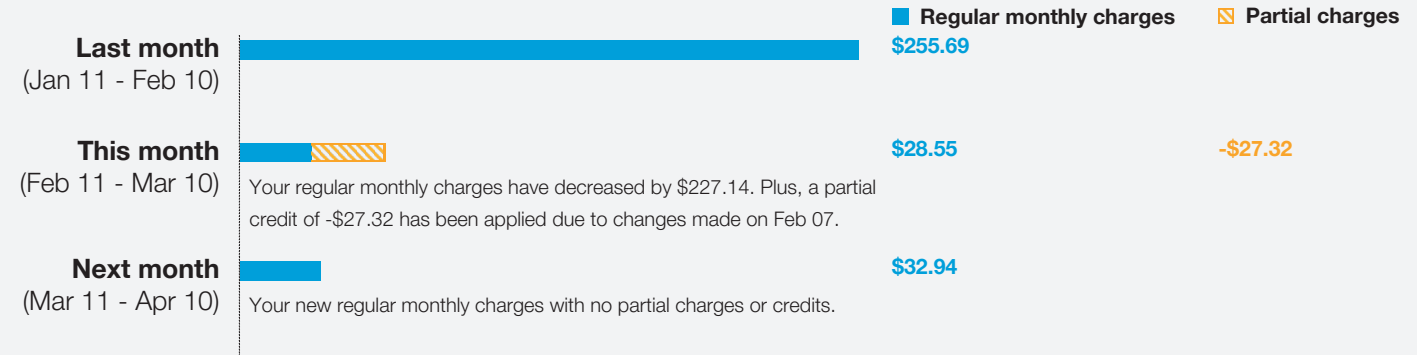
## How to pay your bill

- Online:** Visit [xfinity.com/myaccount](https://xfinity.com/myaccount) to make a one-time payment
- By App:** Download the My Account at [xfinity.com/apps](https://xfinity.com/apps)
- By mail:** Comcast PO Box 71211 Charlotte NC 28272-1211

To avoid a late fee of \$10.00, we have to receive payment of your balance before the due date. If your service is disconnected, a reactivation fee will be applied to reactivate your account.

## Your regular monthly charges have changed

A change was made to your service, so this bill will be a little different. Here's why:



Please note: amounts shown exclude one-time charges, taxes and fees, additional change of service, discount expiration or rate adjustments.

## Partial charges -\$27.32

<b>Services removed</b>	Feb 07 - Feb 10	-\$29.45
X1 Starter Double Play, Service To Additional TV, Anyroom DVR Service and other charges		
<b>Services added</b>	Feb 07 - Feb 10	\$2.13
Xfinity Assistance Plan		

**Please note:** Credits for service you were billed for in advance last month.

**Please note:** Charge for new service up to the start of your bill period. Your new regular monthly charge is shown below.

On your last bill you were billed in advance for services between Jan 11 - Feb 10. We've applied a credit of -\$27.32 as a result of your change(s) on Feb 07. For more details about the change to your service please go to [www.xfinity.com/billdetails](http://www.xfinity.com/billdetails).

## Regular monthly charges \$28.55

<b>Your Xfinity package</b>	\$14.95
<b>Internet:</b> Xfinity Assistance Plan Xfinity Internet Helping You Stay Connected.	\$14.95
<b>Peacock Premium</b> (\$4.99 value)	\$0.00
Included in your Xfinity package on us. Experience timeless movies, TV shows and exclusive originals that you can't not watch. Just say "Peacock" into your Voice Remote to start streaming or visit <a href="http://xfinity.com/peacock">xfinity.com/peacock</a> to learn more.	

Visit [xfinity.com/myaccount](http://xfinity.com/myaccount) for more details

If you are a Hulu or ESPN+ customer and then added the Disney Bundle, you will continue to be billed separately for Hulu or ESPN+, but your monthly Disney Bundle charge will be adjusted to reflect the Hulu and/or ESPN+ monthly charge.

## Other service providers \$17.99

Netflix	To Feb 20	\$17.99
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## Service fees -\$4.39

Broadcast TV Fee	-\$3.25
Regional Sports Fee	-\$1.14

<b>One-time charges</b>	<b>\$10.00</b>
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<b>Other charges</b>	<b>\$10.00</b>
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Late Fee	Feb 07	\$10.00
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<b>Taxes, fees and other charges</b>	<b>-\$1.83</b>
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<b>Other charges</b>	<b>-\$1.26</b>
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Franchise Fee		-\$1.18
Regulatory Cost Recovery		-\$0.08

<b>Taxes &amp; government fees</b>	<b>-\$0.57</b>
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Sales Tax		-\$0.57
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