

United States Department of the Treasury

HAF Annual Report

Submitted by Kristy Cunningham

State of Arkansas - HAF AR 2024

Participant Information:

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|-------------------|---------------------------|
| Entity Name | Arkansas |
| Type of Recipient | State/DC |
| UEID | DM7JV6MBJNJ7 |
| TIN | 710847443 |
| DUNS+4 | 113402692 |
| FAIN# | HAF0040 |
| Address | 1 Commerce Way, Suite 602 |
| City | Little Rock |
| State | Arkansas |
| Zip | 72202 |

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| Please report discrepancies (if any) on the above information. | |
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|-----------------|---------------------------------------------------|
| Report Status: | Submitted |
| Date Submitted: | 11/14/2024 11:58 AM |
| Submitted by | Kristy Cunningham, kristy.cunningham@arkansas.gov |
| Certified by | Kristy Cunningham |

Point of Contact List:

| Name | Title | Email | Roles |
|---------------------|-----------------------------------------------|-------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MARK CONINE | President | mark.conine@arkansas.gov | HAF - Account Administrator;HAF - Point of Contact for Reporting;HAF - Authorized Representative;SSBCI Capital - Account Administrator;SSBCI Capital - Authorized Representative;SSBCI Capital - Account POC;SSBCI TA - Authorized Representative;SSBCI SBOP - Account Administrator;SSBCI SBOP - Account POC;SSBCI SBOP - Authorized Representative |
| Robert Arrington | Director of Home Ownership and Public Finance | robert.arrington@arkansas.gov | HAF - Account Administrator;HAF - Point of Contact for Submission;HAF - Point of Contact for Reporting;HAF - Authorized Representative |

| Name | Title | Email | Roles |
|----------------------|---------------------------------------|--------------------------------|------------------------------------------------------------------------------------------------------------------------------|
| Kristy Cunningham | Department of Finance Authority | kristy.cunningham@arkansas.gov | HAF - Point of Contact for Submission;HAF - Point of Contact for Reporting;HAF - Authorized Representative |

Community Engagement and Outreach:

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| 1. Did you continue outreach to communities once your HAF Program(s) began? | Yes |
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| 2. Please quantify the total amount of funds spent on outreach. | \$0.00 |
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3. You identified the Community-based Organizations listed below in your HAF Participant Plan or a previous report. Please indicate whether or not you have performed outreach to these organizations using the checkboxes in the "Outreach performed" column.

| Community-Based Organization | Type | Added on this report? | Outreach Performed? |
|---------------------------------|------------------------|--------------------------|--------------------------|
| Paragould Kiwanis | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Blytheville Lions Club | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Centennial Bank | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Blytheville Courthouse | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Woodruff County Courthouse | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| First National Bank | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Supreme Lending | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Governors Mansion | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Rotary Club - BRTC | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Rotary Club - Stuttgart | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Regional Cattlemens Association | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |

| Community-Based Organization | Type | Added on this report? | Outreach Performed? |
|---------------------------------------------------|------------------------|------------------------------|----------------------------|
| S. Arkansas Board of Realtors | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Arkansas Association of Counties | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Arkansas Municipal League | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Mortgage Bankers of Arkansas | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Arkansas Bankers Association | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Arkansas Realtor Association | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Arkansas Association of Community Action Agencies | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Crowley's Ridge Development Council | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| HouseAboutIt | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| East Arkansas Board of Realtors | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| JCREC Board of Realtors | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Arkansas Broadcasters Association | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Arkansas Manufactured Housing Association | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Arvest | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| ServiSolution | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| US Bank | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Southern Bank Corp | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |

| Community-Based Organization | Type | Added on this report? | Outreach Performed? |
|---------------------------------------------------|------------------------|------------------------------|-------------------------------------|
| Arkansas Community Organizations | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Arkansas Martin Luther King Commission | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Bank of Arkansas | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Bill Kopsky- Arkansas Public Policy Panel | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Achange | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| Credit Counseling of Arkansas | Community Organization | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Community Resources Technicians | Community Organization | <input type="checkbox"/> | <input type="checkbox"/> |
| First Horizon Bank | Provider | <input type="checkbox"/> | <input type="checkbox"/> |
| Entergy | Provider | <input type="checkbox"/> | <input type="checkbox"/> |
| Arkansas Association of Community Action Agencies | Provider | <input type="checkbox"/> | <input type="checkbox"/> |
| HouseAboutIt | Provider | <input type="checkbox"/> | <input type="checkbox"/> |
| Legal Services of Arkansas | Provider | <input type="checkbox"/> | <input type="checkbox"/> |

Performance Goals:

| Title | Program Design Element | Status | New | Continue |
|------------------------------------------------------------------------|-----------------------------------------------------|--------------|--------------------------|--------------------------|
| Dollar amount paid for mortgage payment assistance | Mortgage Payment Assistance | Goal Met | <input type="checkbox"/> | <input type="checkbox"/> |
| Dollar amount paid for mortgage related expenses | Mortgage Payment Assistance | Goal Met | <input type="checkbox"/> | <input type="checkbox"/> |
| Help 350 homeowners stabilize their household finances | Mortgage Principal Reduction | Not On Track | <input type="checkbox"/> | <input type="checkbox"/> |
| Commit \$500K in utility assistance, with \$300K to LMI | Payment Assistance for Homeowners Utilities | Goal Met | <input type="checkbox"/> | <input type="checkbox"/> |
| Commit \$250K in mortgage reinstatement assistance, with \$150K to LMI | Payment Assistance for Homeowner's Internet Service | Not On Track | <input type="checkbox"/> | <input type="checkbox"/> |
| Discontinued | Mortgage Reinstatement | Not On Track | <input type="checkbox"/> | <input type="checkbox"/> |
| Discontinued | Payment Assistance for Homeowners Utilities | Not On Track | <input type="checkbox"/> | <input type="checkbox"/> |
| Discontinued | Payment Assistance for Homeowner's Internet Service | Not On Track | <input type="checkbox"/> | <input type="checkbox"/> |

Methods for Targeting:

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| | <p>ADFA's outreach efforts directed outreach and communication toward potentially eligible Arkansas homeowners with a specific focus on 1) homeowners with incomes equal to or less than 100% of the area median income and 2) the socially disadvantaged. The Arkansas HAF program's communication and outreach efforts have been effective in reaching eligible applicants. Our goal was a target approach to bring in quality over quantity. The program retained its approach to focus on our intended demographic. This allowed us to better serve those in need instead of spending time on sorting through a large influx of ineligible applicants. This targeted approach was achieved by setting clear parameters and guidance on the</p> |
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1. Please provide an update on your targeting plan including challenges, successes, etc.

program's eligibility requirements. Through this approach, ADFA was able to successfully complete making mortgage reinstatement, monthly payment, and principal reduction benefits including reinstatement benefits for its utility and internet/broadband disbursements on

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| | behalf of homeowners in September 2023. |
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| 2. Is the targeting plan put forth in the HAF Plan achieving the desired results? | Yes |
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Best Practices and Coordination:

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| 1. Have you coordinated with any of these agencies? (FHA, VA, USDA, GSE's, State or Local Agencies that hold mortgage portfolios) | Yes |
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| | <p>ADFA continues to refer homeowners for HUD-certified housing and/or debt counseling assistance. Referral reasons included: 1) homeowner determined ineligible to receive HAF benefits, 2) homeowner suffered a permanent reduction of income, and 3) homeowner requires assistance and support to achieve a more affordable mortgage payment. When the Arkansas HAF program closed its application portal in June 2023, ADFA worked with CCOA to</p> |
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If so, please provide best practices and information on coordination efforts.

develop and implement a transition plan that included transfer the HAF toll-free number to CCOA. This plan ensures homeowners who call the HAF program looking for financial assistance are able to speak with an experienced housing counselor and obtain HAF non-monetary assistance - e.g., receive free housing,

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| | and debt counseling assistance. |
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| 2. Have you coordinated with servicers? | Yes |
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| <p>If so, please provide best practices and information on coordination efforts.</p> | <p>ADFA worked with 214 mortgage servicers and 103 utility/internet/broadband vendors who actively participated in its HAF program. ADFA communicated with participating servicers through Servicer Bulletins, webinars, emails, and phone calls. Servicers were updated on program, including its policies and processes that impacted the homeowner and the work performed together to administer program benefits. As the program prepared for portal closure, final disbursement, and wind down, ADFA increased servicer communications to ensure HAF benefits were applied to the homeowner's loan in a timely manner. ADFA also advised servicers about its transition the HAF toll-free number to Credit Counseling of Arkansas.</p> |
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Certification:

Statement

I certify that the information provided is accurate and complete after reasonable inquiry of people, systems, and other information available to the HAF participant. The undersigned acknowledges that any materially false, fictitious, fraudulent statement, or representation (or concealment or omission of a material fact) in this submission may be the subject of criminal prosecution under the False Statements Accountability Act of 1996, as amended, 18 USC 1001, and also may subject me and the HAF participant to civil penalties, damages, and administrative remedies for false claims or otherwise (including under 31 USC 3729 et seq.) The undersigned is an authorized representative of the HAF participant with authority to make the above certifications and representations on behalf of the HAF participant.

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| 1. How much in interest did you earn on HAF award funds in your last fiscal year? | \$767,336 |
| 2. If you earned interest in excess of \$500, did you remit that excess earned interest to the Department of Health and Human Services Payment Management System (PMS)? | Yes |